Deleting Res and Rex Files - Tip #60

Here are some easy steps to follow to delete your .res and .rex files.

Windows 95/98/NT machine:

Step 1:   Open Windows Explorer.

Step 2:   Navigate to the Windows/Winnt folder on your C: Drive.

Step 3:   Inside the Windows/Winnt folder, open the ACI folder.

Step 4:   Now find your .res and .rex files and delete them. They will usually have your
            Field Center name, followed by TechTracS (ex. LaRC_TechTracS).
            See Figure 1 below.

Step 5:   You will also need to find the Folder asscociated with these files. This
            folder will also be found in the ACI. Just look for the folder with the same
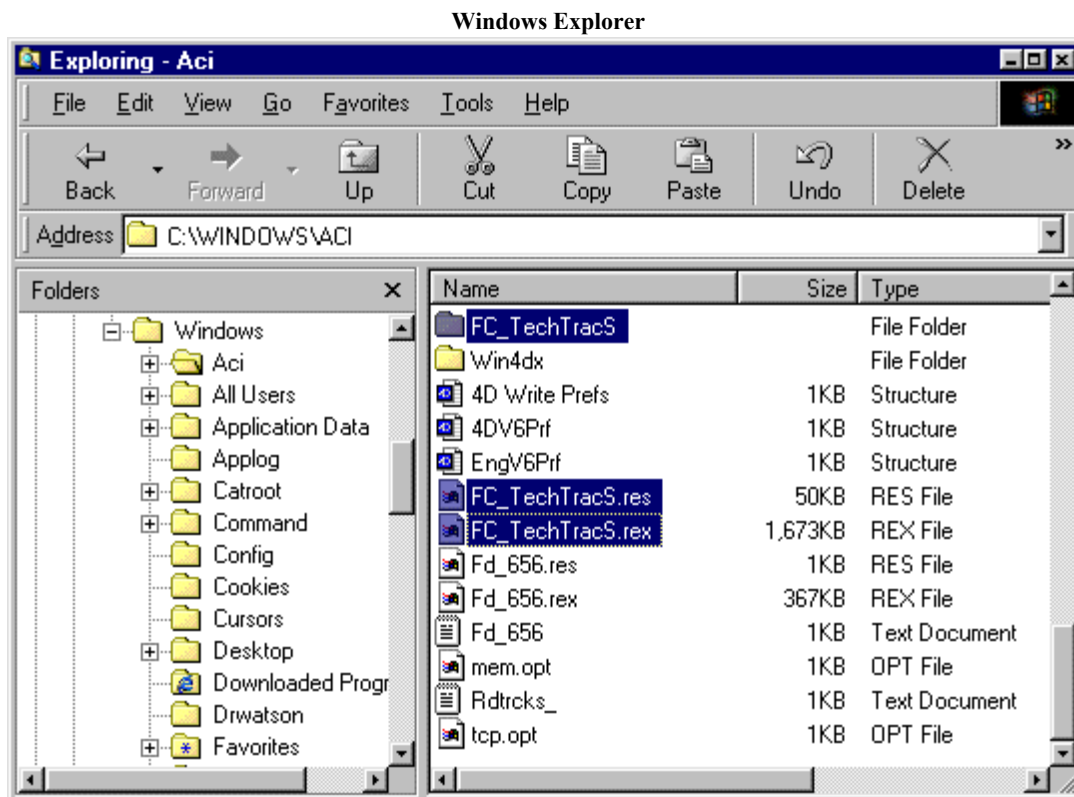   name as the files (ex. LaRC_TechTracS). See Figure 1 below.

Windows Explorer

Figure 1

Deleting Res and Rex Files - Tip #60

To delete the .res and .rex on a Mac is a little different, but just as simple. Follow the steps below.

Macintosh Machine:

Step 1:   Inside your Hard Drive, navigate to the System Folder.

Step 2:   Inside the System Folder, find the Preferences Folder and open it.

Step 3:   Inside the Preferences Folder, open the ACI Folder.

Step 4:   Now find your .res and .rex files. They will usually have your Field Center name, followed by TechTracS (ex. LaRC_TechTracS). See Figure 2 below.

Step 5:   You will also need to delete the folder associated with the .res and .rex files. This folder is located with the .res and .rex files. See Figure 2 below.
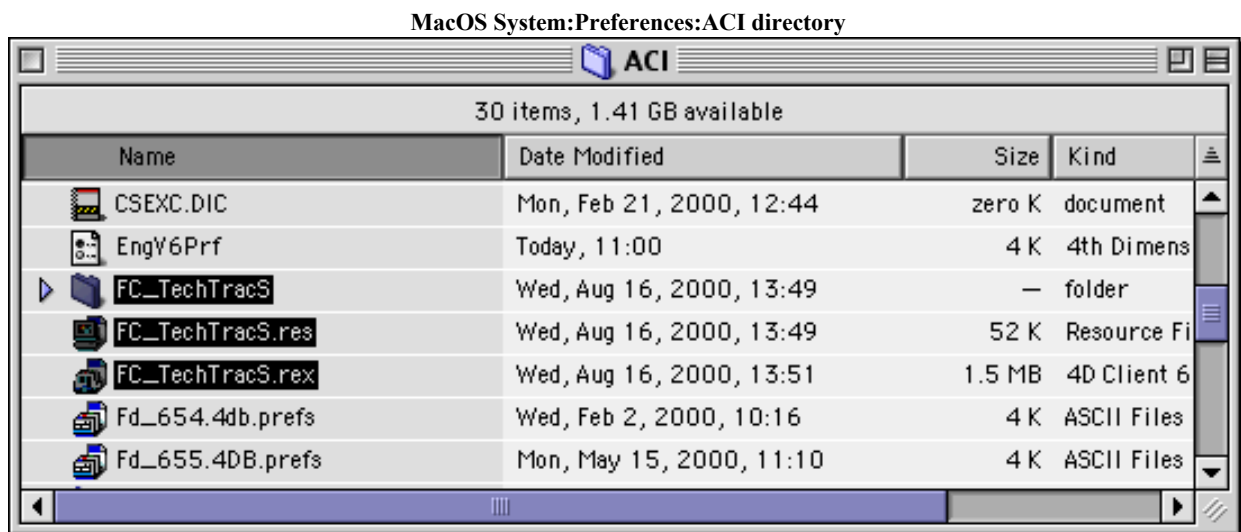
MacOS System:Preferences:ACI directory

Name	Date Modified	Size	Kind
CSEXC.DIC	Mon, Feb 21, 2000, 12:44	zero K	document
EngV6Prf	Today, 11:00	4 K	4th Dimens
▷ FC_TechTracS	Wed, Aug 16, 2000, 13:49	—	folder
FC_TechTracS.res	Wed, Aug 16, 2000, 13:49	52 K	Resource Fi
FC_TechTracS.rex	Wed, Aug 16, 2000, 13:51	1.5 MB	4D Client 6
Fd_654.4db.prefs	Wed, Feb 2, 2000, 10:16	4 K	ASCII Files
Fd_655.4DB.prefs	Mon, May 15, 2000, 11:10	4 K	ASCII Files

30 items, 1.41 GB available

Figure 2

Some reasons for deleting the .res and .rex are:

>   User is not able to log into TechTracS
>   User session is aborted
>   Abnormal Behavior (ex. graphics or font messing up)

Deleting the .res and .rex may not be the solution to the problems you might have, but it is a good place to start troubleshooting!